

2010 FOD Conference Motivational Speaker

John G. Miller is the author of:

QBQ! The Question Behind the Question
Flipping the Switch ... Unleash the Power of Personal Accountability
Outstanding! ... 47 Ways to Make Your organization Exceptional.



Ever heard questions like these?

“Why do we have to go through all this change?”
“When is someone going to train me?”
“Why can’t we find good people?”
“When will that department do its job right?”
“Who dropped the ball?”
“Why don’t they communicate better?”
“Who’s going to solve the problem?”

If so, then John G. Miller's messages—**"Personal Accountability and the QBQ!"** and **"Make Your Organization Outstanding!"**—are right for your organization. People at every organizational level have found John's material life changing. Why? Practical, common sense content people can use.

John is the founder of QBQ, Inc., an organizational development firm dedicated to *making personal accountability a core value* and helping organizations *Be Outstanding!* Through his writings, speaking, and a nationwide network of certified consultants, He has brought his messages to countless organizations including Bausch & Lomb, American Cancer Society, Wells Fargo, Verizon, WellPoint/Anthem, Aramark, Wilson's Leather, Merck, Georgia Power, and Southern Nuclear—to name a few.

John invested a decade selling leadership and sales management training before becoming an author. His content was developed facilitating over *10,000* hours of training inside corporations from all industries.

A 1980 graduate of Cornell University, John now lives in Denver, CO with his wife, Karen, 6 daughters, one son.

To learn more about QBQ! and John, visit www.QBQ.com and www.outstandingorganization.com.

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